

# RENT GUARANTEE CLAIM FORM

Branch/Broker/TII:	Policy No:
Return this form together with respective documents ( Msida Road, Gżira GZR 1405 Malta. For any queries ple	invoices/receipts/quotations) to: - GasanMamo Insurance,
INSURED'S DETAILS	
Name of Insured:	ID No:
Address:	
Tel No / Mob No:	Contact Person:
VAT Status:	VAT No:
Company Reg No:	
Occupation / Nature of Business:	
Insured Address:	
Email:	
with relevant reports to substantiate your claim together Please keep in mind that you are to take immediate st	ns in the applicable sections. You are also obliged to provide us er with quotations and invoices covering repairs/replacements. eps to limit the damages.
Please give details below:	
Name of Property Management Company:	
Name of Property Manager:	
Telephone / Mob No:	
Fmail:	

Details of other insurances covering the property:
TENANCY DETAILS
Please give full particulars of defaulting tenant. (name, address, contact details, etc)
Lease term: From / / to / / Periodic or Fixed
Rent per month/day:  Date tenant moved in: / /
Did the tenant move out of the premises?  Yes  No
If yes, when did he/she move out?
Did the tenant give any notice to leave the property?  Yes  No
If yes, when was notice given?
Did the tenant submit any complaints e.g. regarding disrepair?  Yes  No
If yes, please give details.
Did you receive a bond fund/deposit?  Yes  No
If yes, please state value.
Date of last rent paid up to (excluding bond/deposit): / /
Date of tast tent paid up to texetuality bond/deposits.
Has the property been re-let?  Yes  No
If no, why?
Address of Police Station where you reported the incident:
Date & Time incident was reported to police: / / : am/pm

TENANCY DETAILS - CONTINUED			
Have you previously suffered loss or damage from a similar cause?  Yes  N	0		
If yes, please give details.			
Do you hold any other insurance policies which may also cover this occurrence such as <b>Credit Card Ins</b>	surance, individual		
All Risks or any other type of policy. Yes No			
If yes, please give details			
Insurer:			
Policy Number:			
Sum Insured:			
LOSS OF RENT CALCULATION			
Loss of rent: From / / to / / = no of days * rent/day	€		
Less first 31 days * rent/day	€		
Less deposit	€		
Total amount in loss of rent	€		
Maximum amount claimable (policy sum insured)	€		
DOGUMENTS			
DOCUMENTS			
Please mark and attach with this claim form the following documents:			
Copy of rental history ledger (showing full rental history)  Lease agreement for the defaulting tenant confirming lease commencement and expiry dates			
Copy of breach notices, termination notices, court orders against the tenant			
Proof of advertising for reletting			
Copy of lease agreement of new tenant			
Notice to vacate issued to the tenant			

# DIRECT CREDIT DETAILS

Kindly complete your bank details below if you would like to receive payment of your claim directly into your bank account. We can only make SEPA payment.

## **Account holder details**

Name:		ID No:
Address:		
Town:	J	Mob No:
Email:		
Bank account details		
Name of Bank:		Country:
IBAN No:		

### **DATA PROTECTION NOTICE**

GasanMamo Insurance Limited having company registration number C3143 and registered office at Head Office, Msida Road, Gzira, Malta, is the data controller of personal data held about you and/or other individuals to be covered under a policy. Within the context of this notice, "GasanMamo" means GasanMamo Insurance Limited and/or any of its affiliates, subsidiaries or associated entities. The data that you provide to us, including sensitive data, will be used for the administration of quotations and policies, insurance underwriting, for handling and settling claims, for management information and for the prevention and detection of fraud and other prevention.

We may collect information about other individuals, such as your family members including minors, whom you propose to insure or insure with us. Yours and other individuals' information may be collected and disclosed from/to associated companies, intermediaries, re-insurers and other entities for the conduct of insurance purposes and for our legitimate interest such as:

- checks against publicly available information (like court judgements, or court orders) for assessing your application or at renewal or when issuing an endorsement. Similar checks may be made in assessing any claims made.
- claims handling purposes where information may also be shared with other insurers either directly or via those acting for the
  insurer such as loss adjusters, surveyors, and investigators. In certain instances, we may require to be provided with further
  medical information from any doctor, hospital, clinic, laboratory or any related medical practitioner and healthcare providers.
- for research or statistical purposes, including to analyse how people use our websites, view our products, respond to our advertising and to improve our understanding of what customers need.
- for training purposes, to improve our services and their delivery, for example by recording telephone calls.
- to communicate with you about your quotation, product or service, including improvements we make to the ways you can access your information
- to prevent, detect suppress and/or prosecute fraud where we may at any time share information about you with other organisations, regulatory and public bodies (if applicable overseas), undertake credit searches and additional fraud searches, check and/or file your details with fraud prevention agencies and databases (such as the Malta Insurance Fraud Platform).
- · third party suppliers or service providers to conduct certain business operations as per our outsourcing agreements.

If you give us information, including sensitive information, about other individuals, you confirm that they have given you their permission to provide their personal information to GasanMamo Insurance and for GasanMamo Insurance to process their personal information and also that you have told the individuals who we are and how we use their data, as set out in our Privacy Policy.

We will retain personal information for as long as it is necessary to fulfil the above mentioned purposes for which it was collected and for a period of time permitted by law in order to comply with our legal obligations and requirements.

You have the right to request access to the personal information we hold about you. In certain instances, you may withdraw your consent to our processing of your personal information or request that we restrict the processing of your information or erase your information. However, we may continue to process your personal information if we have a legitimate interest or a legal obligation to do so. To exercise these and other rights mentioned in GasanMamo's Privacy Policy, you may contact us by email on insurance@gasanmamo.com or by post to The Data Protection Officer, GasanMamo Insurance Limited, Head Office, Msida Road, Gzira, Malta. We will take all reasonable steps to confirm your identity before providing you with details of any personal information we may hold about you.

If you are not satisfied with the way GasanMamo processes your personal data, you can contact us as indicated above. If, after making a complaint to us, you are still unsatisfied you have the right to refer the matter to the Office of the Information and Data Protection Commissioner, Floor 2, Airways House, High Street, Sliema SLM 1549, Malta or via email on idpc.info@idpc.org.mt.

We recommend you read our full Privacy Policy for a better understanding of how we process data by visiting: https://www.gasanmamo.com/company/legal/privacy-policy/.

We may amend this notice from time to time for example, to keep it up to date or to comply with legal requirements.

In completing all the forms related to your policy or claims, you are confirming your understanding and acceptance of all the terms set out in our Privacy Policy.

### **DECLARATION**

I confirm that I have read and understood the contents and accept all the terms laid down in this claim form. I hereby declare that to the best of my knowledge all the information I have provided to GasanMamo Insurance Limited is true and correct.

Date:	